### Why you need a professional Website



Graham Pritchard: Director Liberty Website Design

#### 7 reasons you need a small business website

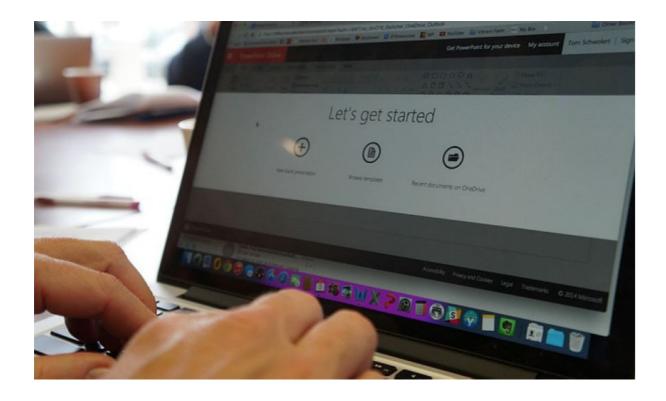
It's an anchor for your business!

Many small businesses, especially new small businesses, run a lean operation. They focus on necessities and urgent matters, only spending money when they need to. So, it's easy to see why some business owners might think a website is a luxury item they can afford to live without.

They might even believe a Facebook page is enough for an online presence, that a sign with their phone number will generate calls, or that a traditional leaflet will help them sell their services and products.. But the truth is, the *only* way to start promoting a business is by building a professional website.

# An effective website is the cornerstone of your company — it provides important information, and your customers expect you to have one.

Your website acts as a portal, so customers can learn more about your company, as well as research services information to determine if they want to do come to you. If you're a small business owner, you need to realise that a website *isn't* an expensive luxury or a frivolous endeavour — it's an affordable, fundamental tool that every company needs.



#### A website is the anchor for your marketing.

Before you print a business card or spend a penny on advertising, you need to start marketing by building a website. *A website will act as an anchor for all of your advertising efforts*. All business details, services information and promotions should live on your website first. Then, you can create marketing materials that fall in line with your domain name, which will drive customers to your website for additional information.

#### A website sells your services/products online.

Your website acts as a digital brochure, sharing up-to-date information about your offerings. A benefit of web publishing is that you can easily get information changed in real-time — no waiting or paying for new print materials.

Guide potential buyers to the services and products they need by creating an effective website.

Think of your website as a 24-hour sales staff. It provides answers to frequently asked questions and can even process sales. Websites with e-commerce and purchasing options allow users to make direct purchases online, thus simplifying sales for both your staff and your customers.

#### A website helps you connect with new customers.

While you might already have an established customer base, a website is a sure way to connect with new customers who might be unfamiliar with your business. More often than not, people turn to the internet when they have a problem. Searching for solutions is easy — but is your business a potential problem solver?

With a professional website, you position your business as a solution for your customers' needs. Plus, you can optimize your site with search terms related to your industry. This will expose your business to new customers on the prowl.

#### A website has big benefits for local businesses.

One misconception about websites is that they're only for national companies or worldwide corporations with audiences around the globe. Actually, websites are just as, *if not more*, beneficial for small businesses. In fact, it's a great way to connect with locals.

## "70 percent of U.K. households now use the Internet when looking locally for services and products."

Plus, search engines often rank results according to location. In other words, if you're looking for "hair salons near me," Google won't offer you a result in London (unless of course you live in London). So it's pretty clear — an online presence has big benefits even for small businesses who deal locally. No matter where you are located, you can get started with an efficient website that draws in customers.

#### A website builds credibility.

Nothing is more important than the ability to be found. If you don't have an established online identity, then customers can't find you. Not showing up in the search engines (or on the Internet at all for that matter) is one of the fastest ways to lose credibility as a business. It makes you and your company look dated, out of touch and untrustworthy.

Even if you're fantastic at word-of-mouth marketing, you could be missing out on a ton of referrals. Happy customers are quick to share what they think about your business, but what about their friends who haven't experienced your services yet? They'll take to the Internet. And when they come up empty handed, you'll have missed your chance for brand new customers.

#### A website helps you control your online destiny.

If you think having a Facebook page or an online directory listing is enough to promote your business, you're wrong.

### Building your online presence through social platforms (while important) is not enough.

When you publish through, or rely on, a third-party platform, you're at their mercy. If the platform decides to close your account, change their policies or revise their programming, you might lose the ability to connect with your audience. Yet, when you run your own website, you're in control of both the content you produce and the platform you maintain.

#### Websites are simple and affordable to set up.

Many small business owners rely on using third-party platforms or avoid setting up their own website because they think it's complicated or expensive. But getting a website built and maintaining it is easier and cheaper than ever before.

With Liberty Business Services Website package you can get a fully response (desktop and mobile friendly) for as little as £495, with no vat to pay. What's more we can move ahead with a deposit and then spread the balance over several months, if you wish.

Once set up the only other costs are for securely hosting the website, which is just £7 a month, free for the first year then payable annually – that's probably a large glass of wine in a restaurant (!) - one of the cheapest marketing costs out there!

<u>Take my advice, small business owners — there are no more excuses. If you're putting off building a website, you're hurting your business. It's time to get started!</u>

Come to Liberty Business Services Website Design to get your business website up and running fast!